

# Authorization to Perform Media Services

This form **MUST** be Completed and Signed prior to any services being rendered.  
Enclose form with media and ship to the address at bottom of this page.

SMS Use Only

**Customer Information: (ALL INFORMATION WILL BE KEPT CONFIDENTIAL!)**

Name \_\_\_\_\_  
 Address \_\_\_\_\_  
 City, State \_\_\_\_\_ Zip \_\_\_\_\_  
 Day Phone \_\_\_\_\_ e-mail \_\_\_\_\_

*Must be a  
Street Address  
for return  
shipping.  
No P.O. Boxes  
APO's Please!*

**List ALL ITEMS Being Returned:**

Quantity	Model/ Accessory	Comments / Details / Identifying Markings
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

**Services Requested:**

- Repair Damaged Media Only and Return                       Repair / Recover AV Media and Copy  
 Recover Data / Files and Copy to Std. DVD                       Other (specify) \_\_\_\_\_  
 Recover Data / Files and Copy back to Camera or Original Memory Device (if functional)

**Specify format for Program / Data / Files to be copied to (if applicable, example "VHS to DVD"):**

**Payment:**

Please bill my Debit Credit or Credit Card upon successful completion of the services.  
Select card type and indicate card number and expiration date.

- VISA / Master Card     American Express     Discover

Card Number

Expiration Date (mm/yy)

Authorization Signature \_\_\_\_\_ Date \_\_\_\_\_  
**(Required for all services performed)**

With your signature above, it is agreed that your media will be handled by **Sony Electronics, Inc. – Laredo, Texas Division**, (11302 East Point Drive, Building B, Suite 100, Laredo, Texas 78045) for the specified services. No representations are made as to the ability to successfully render such services or to the quality of the end product. However, no charges will be assessed if we are unable to obtain a reasonably acceptable end product. In consideration of this undertaking, you agree to release **Sony Electronics, Inc. – Laredo, Texas Division, Sony Corporation and their respective subsidiaries, affiliated companies, officers, directors and employees (collectively, Sony)** of any and all claims, demands, suits or other proceedings concerning the results of the services rendered. It is also understood that these materials are **not copyrighted** materials and thus **Sony** is not subject to any copyright infringement claim made with respect to the duplication of this media. Further, if such claim arises by any third party, you agree to defend and hold harmless and indemnify **Sony** for any such claims or resulting action.

**Ship to:            Sony Media Services  
 Building B, Suite 100  
 11302 East Point Drive  
 Laredo, TX 78045**

**Toll Free: 877-440-3453**